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**CXO Global Solutions introduces *Vendor Compare*™**

Technology suite generates maximum performance in a multiple vendor environment

**Overland Park, Kan., January 23, 2009** –CXO Global Solutions, a Kansas City-based firm specializing in customer experience management, has launched its latest offering, *Vendor Compare*.™ This new technology suite provides break-through vendor performance management and reporting capabilities specifically for companies using multiple call centers and suppliers.

Businesses that use more than one call center or vendor quickly face a problem with consistency in the data and reports they receive. Vendors report performance and metrics in inconsistent ways, causing a disparity that makes it virtually impossible for the business to accurately gauge performance and results.

CXO's *Vendor Compare*™ solves that issue by taking raw and disparate data on key metrics – answer times, first call resolution, orders, etc. – from individual vendors and centers, and aggregating it into clear, consistent and cohesive performance insights. The end result is an actionable “single version of the truth” for clients to clearly see call center and vendor performance. They can then shift calls and business to those performing at the highest level.

“*Vendor Compare*™ provides the actionable information necessary to enable clients to create a true system to reward their highest performing suppliers,” says Bryan DiGiorgio, president and CEO of CXO Global Solutions. “It takes the guesswork and inconsistency out of reports and gives a true and thorough picture of operations. This rapidly improves the performance of all suppliers and the client’s business as a whole.”

*Vendor Compare*™ rounds out the CXO Global Solutions proprietary Multivendor Call Center Marketplace portfolio, which combines consultative expertise and analyses, centralized operational governance, best-practice processes, and technology to enable clients to offer a consistent, positive experience to their customers, and ultimately improve profitability.

**About CXO Global Solutions**

CXO Global Solutions is an integrated, managed services firm specializing in customer experience. Comprised of proven industry-centric senior executives, the company focuses on driving short- and long-term profitable growth for its clients. CXO Global Solutions is passionate about supporting great management teams in their efforts to grow and support their customer base, improve profitability and enhance their overall customer experience. The company delivers value by supporting the strategy and implementation of customer lifecycle management functions on behalf of its clients.