

Media contact:
Cindy Parks
Parks Communications
913-526-6912
cindy@parkscommunications.com



WorkSpace Communications™ names John W. “Jack” Bowen to key executive position

Communications industry veteran becomes Director, Channel Sales; will facilitate sales of WorkSpace's unified communications portfolio through key distribution channels

Overland Park, Kan., Jan. 17, 2011 – WorkSpace Communications™, an integrated communications firm specializing in Microsoft Unified Communications solutions, has named John W. “Jack” Bowen as Director, Channel Sales. Bowen will facilitate sales and support of WorkSpace’s unified communications suite of services through distribution channels including contact centers, retail stores and direct sales.

WorkSpace is a fast-growing provider delivering to small businesses a “cloud-based” suite of communication and collaboration tools right on the desktop. The company was recently selected as the first unified communications provider to receive Network Solutions’ Trusted Partner designation and was named among the first cloud communication and collaboration service providers to be featured within Ingram Micro Inc.’s new Cloud Marketplace.

Bowen brings 18 years of operations management experience, with proven expertise in areas such as operational and financial performance, customer support, contact center infrastructure, technical components and more. Throughout his career, he has been noted for his ability to recruit, hire and motivate both management and support staff members. Prior to joining WorkSpace, Bowen most recently served as director of program management for leading customer management firm, Convergys, where he was responsible for a \$28 million account portfolio in retail and consumer services. Before that, he was vice president of contact center operations for Connexions, another well-known customer management firm. In that role, he had operational and account management responsibilities for key accounts in the shipping and health insurance business lines.

“We are very pleased to add someone of Jack’s caliber, with his wide-ranging expertise, to our executive team,” says Mike Tripp, president, WorkSpace Communications. “He will be an immediate asset, complementing the existing management team member talents. I’m confident both current and potential customers will quickly see the benefit of his management and efforts.”

About WorkSpace Communications

WorkSpace Communications is a Kansas City-based integrated communications firm. The company’s services are uniquely integrated and based on the Microsoft® Office Communications Server, Microsoft®

Exchange Server and Microsoft® SharePoint Server. The company also provides systems integration services for enterprises not yet ready for cloud-based solutions. Additionally, WorkSpace delivers a number of managed services offerings ranging from call center management, support and end-user training which support the company's systems integration efforts. Visit www.workspacecommunications.com for more information.